



The Chicagoland Promise: A Common Sense Warranty

Protecting your investment with a relationship-first approach.

Thank you for choosing Chicagoland Paver Sealing. This document outlines our commitment to you, based on a simple mission: treating our customers like friends.

More Than Just a Contract

Our goal is to offer an amazing product backed by outstanding customer service. You won't find red tape here—just a commitment to making you ecstatic about your decision. We treat customers like friends because happy clients lead to more happy clients. While this document is detailed, you will find it is more informative than restrictive. The only limitations are circumstances strictly outside human control.



Your Protection Plan

Chicagoland Paver Sealing warrants all residential applications against defects in workmanship or material failure.



Sealant Cracking



Peeling



Turning Yellow

The Promise: We will repair these issues at no charge to the homeowner.

Timelines & Eligibility

90 Days to 3 Years



Completion
Date

(Please refer to your specific quote to confirm the length of your warranty)



Previous Work Condition

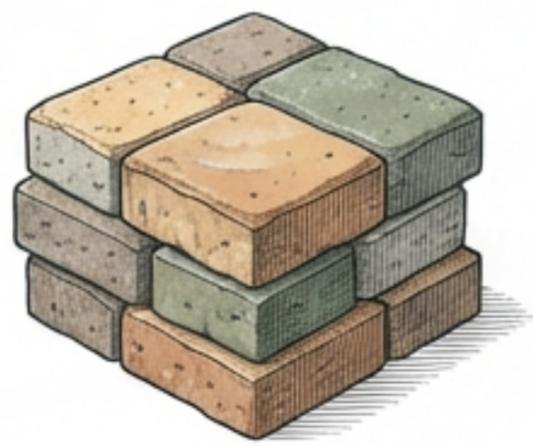
Unless otherwise noted, no warranty is offered on pavers previously sealed by another contractor or the homeowner. We cannot guarantee results over unknown chemical layers.



Repairs Exclusion

While every attempt is made to properly repair surfaces, conditions outside our control prevent a warranty on the repairs themselves.

Understanding Longevity and Environmental Variables



Quality of Pavers

+



Weather Exposure

+



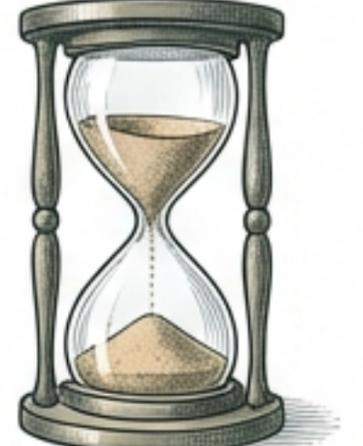
Traffic Volume

+



Installation Method

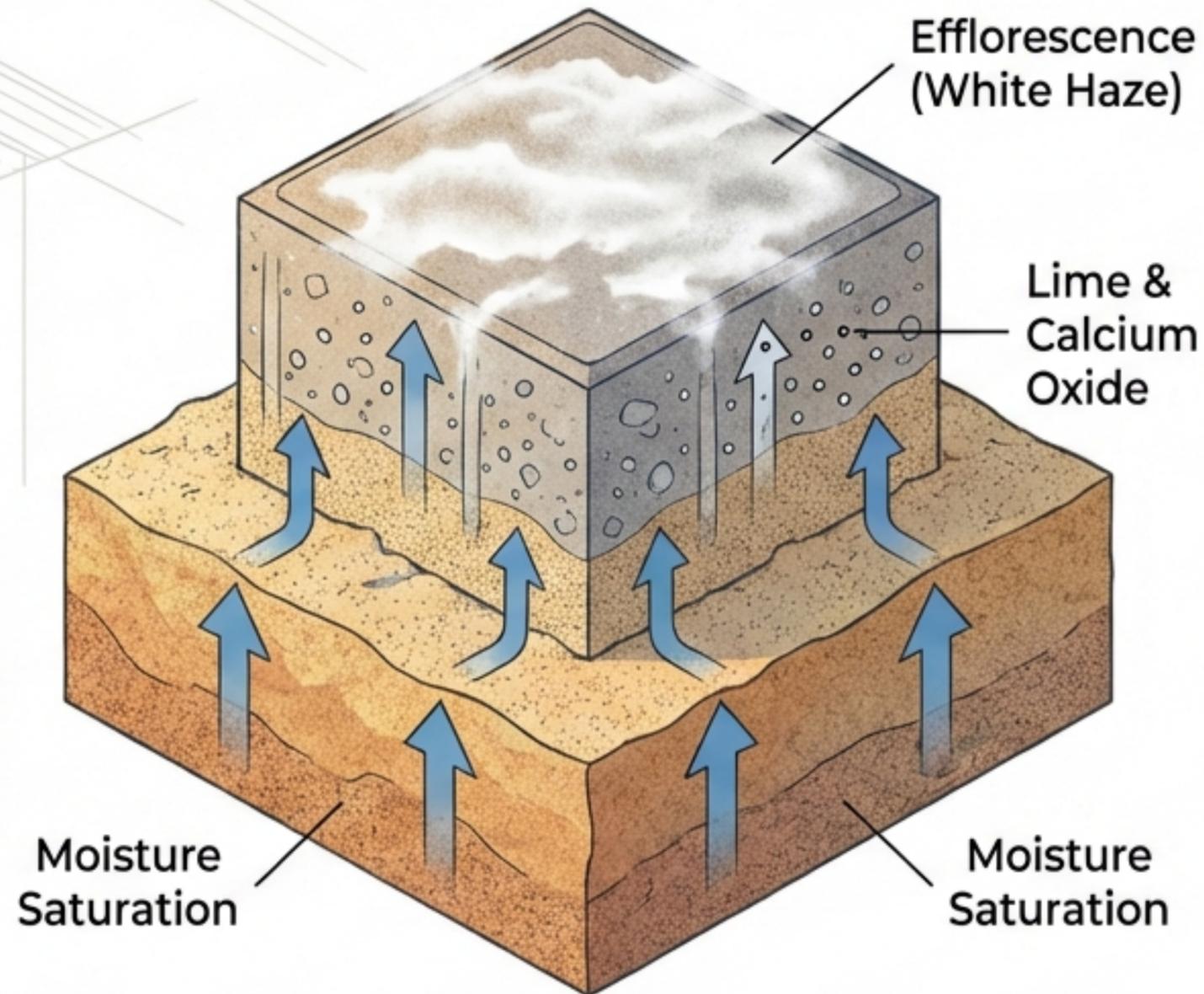
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Sealant Lifespan

Longevity (color enhancement, gloss, water resistance) is heavily influenced by variables out of our control. The quality, age, and condition of the pavers, combined with exposure to the elements and existing drainage issues, dictate how long the finish lasts.

The Science of Efflorescence



What is it?

A natural process where a random white haze appears on the surface, caused by lime or water-soluble calcium oxide rising after repeated saturation.

Key Facts:

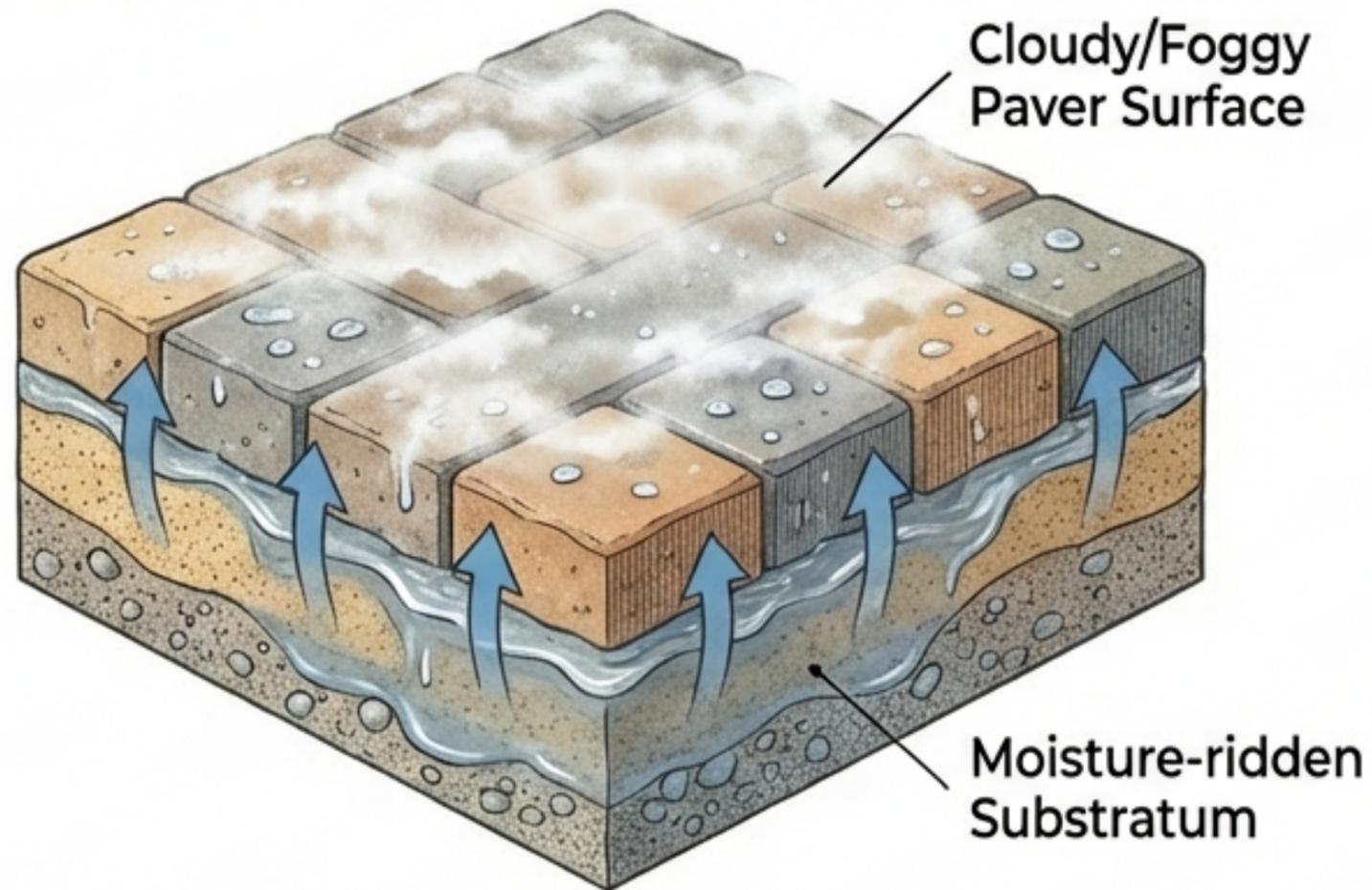
- It does NOT affect the integrity of the pavers.
- It usually resolves itself with time and exposure.
- It is a natural occurrence, NOT a defect, and is not covered by warranty.

Our Role:

Proper sealing can retard the process by blocking moisture, but cannot be guaranteed to stop it completely. Though rare, we will gladly work with you to resolve issues if they arise.

Moisture, Drainage, and Substratum Realities

The Issue



Contributing Factors



Roof Runoff/Downspouts



Garden Hoses



Heavy Traffic

Pavers sitting in moisture-ridden substratum may retain water, causing the surface to cloud. This is caused by improper drainage, which is the responsibility of the installer, not the sealer. Only proper drainage corrections can solve this underlying issue.

Chemical Interactions: From Motor Oil to Hydraulic Fluid



Low Risk

Risk Spectrum

High Risk



Motor Oil

Usually cleans up easily.
Sealant protects against this.

Hydraulic Fluid

Will dissolve sealant and
permanently stain the paver.

Chicagoland Paver Sealing cannot be responsible for organic stains (high iron content in water, plant material) or chemical spills. While we cannot guarantee protection against all chemicals, we are always happy to help you figure out how to handle a spill if one occurs.

Protecting Your Investment

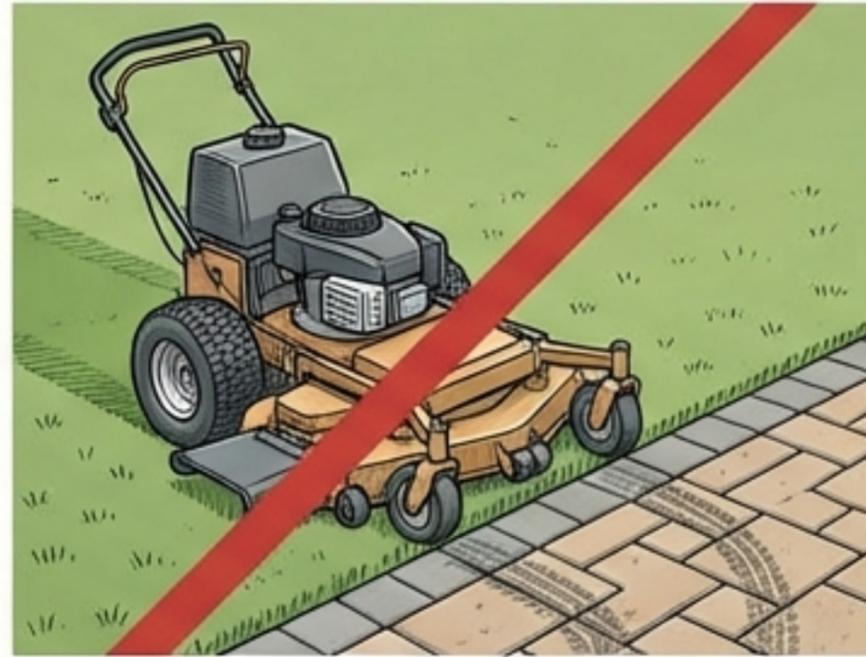
Common sense steps to maintain the finish.

Guest Parking



If concerned about fluid leaks from guests or contractors, ask them to park on the street.

Landscaping



Advise landscapers to keep mowers and heavy equipment off the pavers. Tire marks are inevitable on any surface.

General Care



Use common sense to minimize abuse or neglect to keep your hardscape looking pristine.

Maintaining the Integrity of Your Warranty



Unapproved Contractors
Any maintenance performed by contractors not approved by Chicagoland Paver Sealing will void the warranty.



Substratum Failure
Damages caused by the shifting or failure of the underlying ground/base.



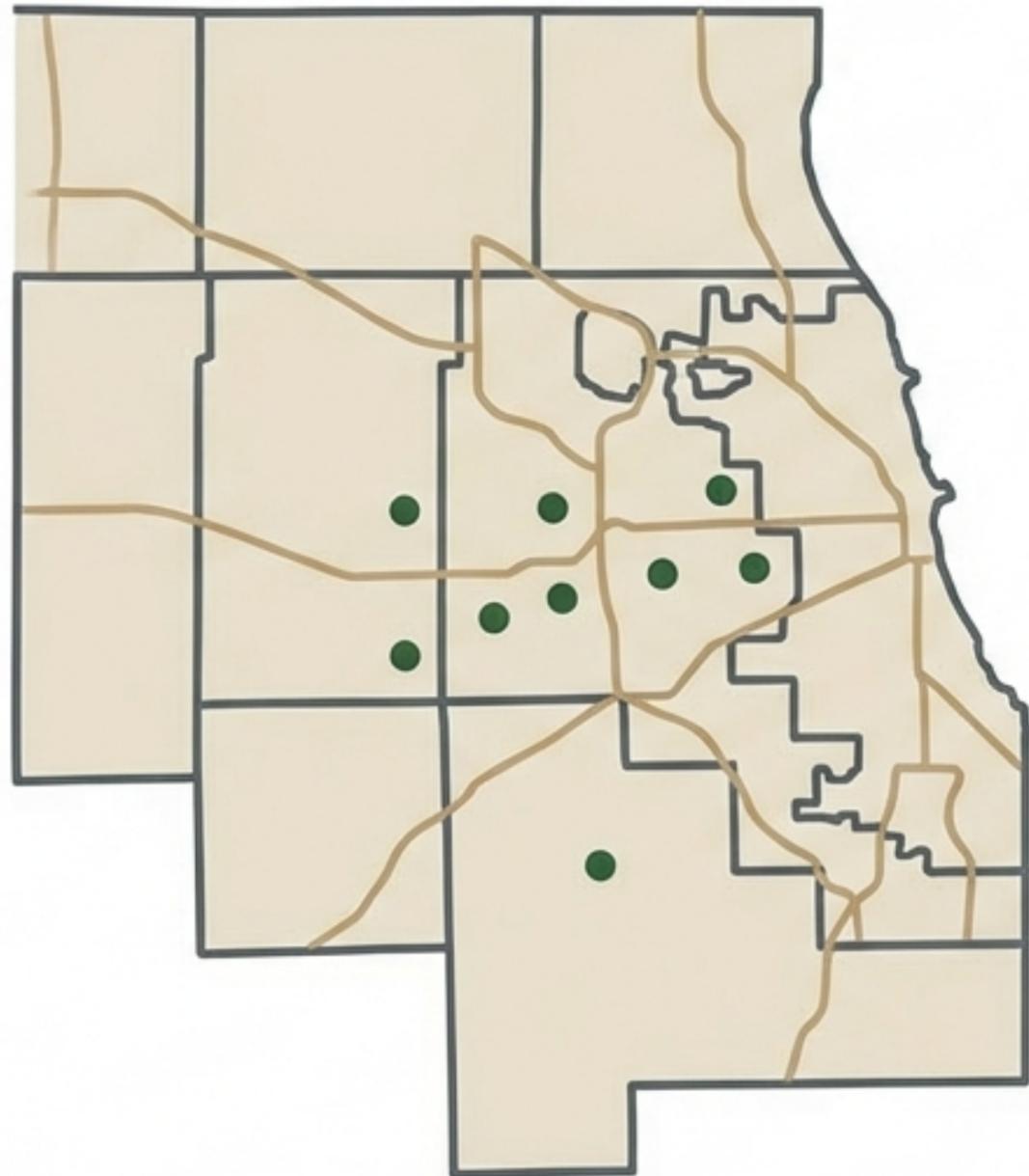
Abuse & Neglect
Damage caused by customer neglect or misuse of the surface.

We Are Always Here to Help

*“I cannot stress enough that we are **ALWAYS** here to help you.”*

- If issues arise, contact us immediately.
- It is our full intent to make you VERY happy with your sealant project.
- Even for issues like efflorescence or chemical spills, we will help you find a resolution.

Ready to Transform Your Hardscapes?



Request a Fast, Free Quote
Call Now: 630-866-5292

Service Area List

Serving the entire Chicagoland area, including Naperville, Wheaton, Glen Ellyn, Downers Grove, Burr Ridge, Hinsdale, Western Springs, Geneva, and more.